HOW TO REQUEST AT&T FIRST RESPONDER APPRECIATION OFFER ENROLLMENT ON YOUR AT&T WIRELESS ACCOUNT

**Step 1:** Complete, sign, and date the attached two page “Customer Acknowledgment.”

**Step 2:** Fax the completed Customer Acknowledgement and a copy of the proof of your employment/volunteer status with an Eligible First Responder Agency/Entity to AT&T at: Fax 1-877-712-5791. Eligible First Responder Entities include state, local, and private Primary First Responders and employees (Police, Fire, EMS), excluding Massachusetts.

Proof of your employment or volunteer status consists of one of the following:

- Your current pay stub (not older than 60 days) which includes your name and the name of your employer (please be sure to delete any confidential information such as Social Security Number, direct deposit bank account numbers and salary details); or

- Your Affiliation/Employee ID or Badge which includes your name and the name of the Agency/Entity; or

- An affidavit issued by the Agency/Entity that includes your name, the name of the Agency/Entity, and an affirmative statement confirming your current employment/volunteer status, and that is signed by an authorized representative of the Agency/Entity; or

- Your 1099 Tax Form from the previous year, that includes your name and the name of the Agency/Entity (please be sure to delete any confidential information such as Social Security Number, direct deposit bank account numbers and salary details)

For questions about the program or this form, contact AT&T at 1-877-290-5451.
CUSTOMER ACKNOWLEDGEMENT AND AUTHORIZATION RE: AT&T FIRST RESPONDER APPRECIATION OFFER (the “OFFER”) (the “Acknowledgement”)

I, the undersigned customer, authorize AT&T to enroll me in the Offer. My employer or the entity for which I volunteer is hereafter referred to as the “Agency.” I represent or acknowledge the following:

1. I am a current employee or volunteer of the Agency and the primary wireless account holder of the Account identified below.

2. That AT&T requires may periodically require continuing proof of my employment/volunteer status with the Agency (my “Affiliation”) in the form of one of the following: (a) current pay stub; (b) ID badge with full name and name of the Agency; (c) an Affidavit signed by an Agency representative confirming my Affiliation; or (d) a 1099 tax form (“Verification Information”), which is attached hereto. I acknowledge that AT&T may periodically require continuing proof of my Affiliation and that I will provide AT&T with my Verification Information upon request. I acknowledge AT&T has instructed me to not fax, email or provide to AT&T my Social Security Number, direct deposit bank account numbers, salary detail, or any other confidential financial information in connection with this Acknowledgement. Failure to do so will cause the Offer and related benefits to be removed from my account.

3. AT&T may keep copies of my Verification Information during the time period that I am receiving Offer benefits.

4. AT&T may communicate with me via methods consistent with those set forth in the Wireless Customer Agreement (“WCA”), which may include telephone, personal email and/or SMS text messages, for the purpose of requesting my Verification Information.

5. Offer benefits are also conditioned on and subject to compliance with the terms and conditions of this offer (set forth below).

I HEREBY AUTHORIZE AND ACKNOWLEDGE ALL OF THE ABOVE

Customer Name (sign): __________________________________     Date: ____________________

Customer Full Name:

Employer/Agency Name:

Customer Account Number (BAN):

AT&T First Responder Appreciation FAN: 57601704

Customer Wireless Number:
FIRST RESPONDER OFFER: Ltd time offer. **Eligibility:** Avail. to qualified active employees or volunteers of eligible state, local or private Primary First Responder agencies/entities (Law Enforcement, Fire, EMS). Must provide proof of eligibility. Offer available only in select locations/channels. For internet or video credit, address on wireless bill must match address on video and/or internet bill. Customers accepting this offer certify they are permitted to under applicable law. Eligibility is subject to annual recertifications for First Responder offers. **Exclusions:** Federal agency employees, and employees/volunteers of agencies in MA, are not eligible. Offer may not be combined by customers: (i) receiving any free internet offer or (ii) receiving $25/mo. video loyalty credit. Other restr’s may apply. **Credits/Discounts:** Start w/in 3 bill cycles after service activation & eligibility confirmed. A one-time catch-up credit is applied for the time since customer met offer requirements to time video/internet credit begins, which does not change taxes. **25% off Wireless service discount:** Req’s qualifying unlimited plan. Discount applied after the application of any available Autopay, paperless bill or Multi-line discount. For pricing and details of plans, see [www.att.com/unlimited](http://www.att.com/unlimited). **$15 off Video service:** Requires eligible satellite residential DIRECTV or U-verse TV or DIRECTV NOW packages. Must have both qualified wireless plan (above) and video services ordered on or before the promo ends to get $15/mo. credit. Customers receiving complimentary video service will not receive $15 video credit until the complimentary period has expired. **$15 off Internet service:** Requires eligible residential internet service. Must have both qualified wireless plan (above) and internet service ordered on or before the promo ends to get $15/mo. credit. **Limits:** 1 credit per each eligible service. May not be stackable w/other offers, credits or discounts. For First Responder employees with two or more qualifying video services, AT&T may select the account the credits apply towards. AT&T reserves the right to discontinue this offer in select jurisdictions at any time in AT&T’s sole discretion. Offer is not being made as a solicitation of business from governmental agencies.